



Patient Access

At MyOme, we believe in the value of actionable and accessible genetic testing to help families understand their risk for inherited diseases. We will support and personalize your access to genetic testing based on your financial situation.

1. **Commercial Insurance Coverage:** The information that may be required by your insurance company for preauthorization to perform the test will be submitted to them. If your expected out-of-pocket costs exceed \$100, MyOme will call you.
2. **Self-Pay:** MyOme offers competitive cash pricing when insurance is not an option. If your out-of-pocket expenses from insurance are over \$100, MyOme will discuss your options. Once you agree to the out-of-pocket or self-pay amount or if the expected amount is less than \$100, MyOme will begin testing. We expect that the majority of patients will pay less than \$500.
3. **Financial assistance:** MyOme offers financial assistance programs to help patients who cannot afford the test including:
 - Interest-free payment plans
 - Income and family size based financial assistance
 - Discounted cash rates

FAQs

- **How much will the test cost?**
 - o The test cost will vary depending on your insurance and financial assistance. MyOme can assist you with understanding your out-of-pocket expenses. We expect the majority of patients will pay less than \$500.
- **Can I cancel the test if I cannot afford it?**
 - o MyOme will not perform and bill for the test unless the out-of-pocket amount is less than \$100 or you agree to the final cost of the test.

For questions or financial assistance

Phone: 650-582-3336, email: billing-inquiry@myome.com